

ELECTRIC KILNS WARRANTY TERMS



Related product, as shown and according to the technique used, and shall be serviced by employees of ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ. Warranty has including all parts, materials, workmanship and assembly defects, period of 2 years from the date of invoice by ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ. Guaranteed by the manufacturer of the products are not also covered by the warranty of ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ. For transactions made within the warranty period, labor costs, cost of replaced parts or under another name will not be charged. Determination of technical methods to be applied in rectifying the fault, and determination of replacement parts, completely owned by ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ. Rectifying the fault, at the location of product or at the workshop of ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ. Our client must approve it.

In the following cases, the request of the customer' free program or repair under this warranty will be void:

1. If there is any damage caused by overcoming the maximum temperature value.
2. The malfunction is due to the kiln is not loading according to the technique.
3. If there is any damage on the screen, electrical panel or cable.
4. The malfunction is due to the workplace electrical fault or the electrical current changes in the city.
5. If someone other than the authorized company personnel interferes to the device.
6. The fault emerged as a result of natural disasters.
7. Abnormal strain, unsuitable storage conditions, accordance to the instructions of disuse, damage that may occur during transportation, neglect, abuse situations.
8. If there is any failure of products or components that are not manufactured and can not be supplied by ÖZMAK MÜH. MİM. SAN. VE TİC. LTD. ŞTİ.

In the event of any fault in the kiln, are requested to provide information to our company at least within 10 days.



ÖZMAK
MÜHENDİSLİK MİMARLIK SAN. ve TİC. LTD. ŞTİ.

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